



CHURCH CROOKHAM
PARISH COUNCIL

ANNUAL
PARISH
MEETING

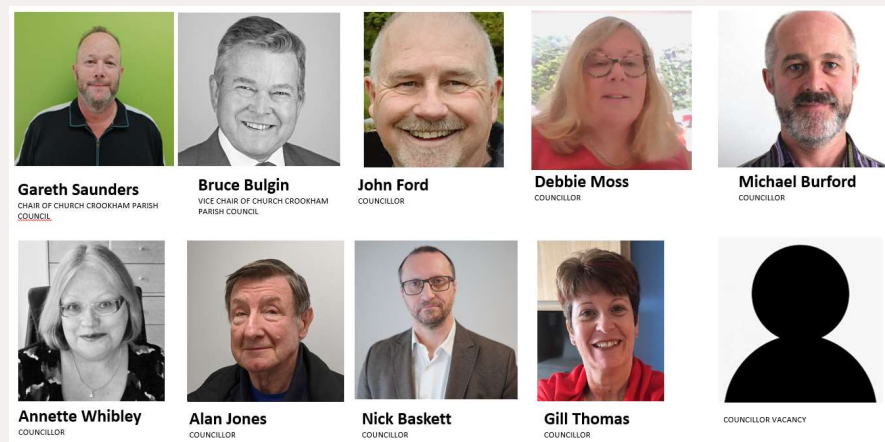
Welcome

Format of evening

2023/2024 WHAT HAS HAPPENED IN YOUR LOCAL COMMUNITY
2024/2025 WHAT PROJECTS TO BE UNDERTAKEN
WORKING PARTNERSHIPS AND FOSTERING NEW RELATIONSHIPS
EVENTS
HOW CAN YOU GET INVOLVED?
QUESTIONS WELCOMED AT END OF PRESENTATION

Your Parish Councillors
*also local residents working as volunteers
for the betterment of their own community*

- ♦ Councillor Mike Thorne left the parish council in May 2023 after serving for 4 and half years. Thanks.
- ♦ Councillor Gill Thomas was welcomed back to the parish council having been co-opted to the parish council in June 2023



Parish Council Staff

- Residents first point of contact via email, website contact, telephone
- Councillors supported in their role by qualified and professional team:

Clerk Claire Inglis – CiLCA qualified

Deputy Clerk and Responsible Finance Officer, Sally du Gay

Facilities Officer and IT Support, Malcolm Thompson

Community Centre Officer and Events, Rebecca Reilly

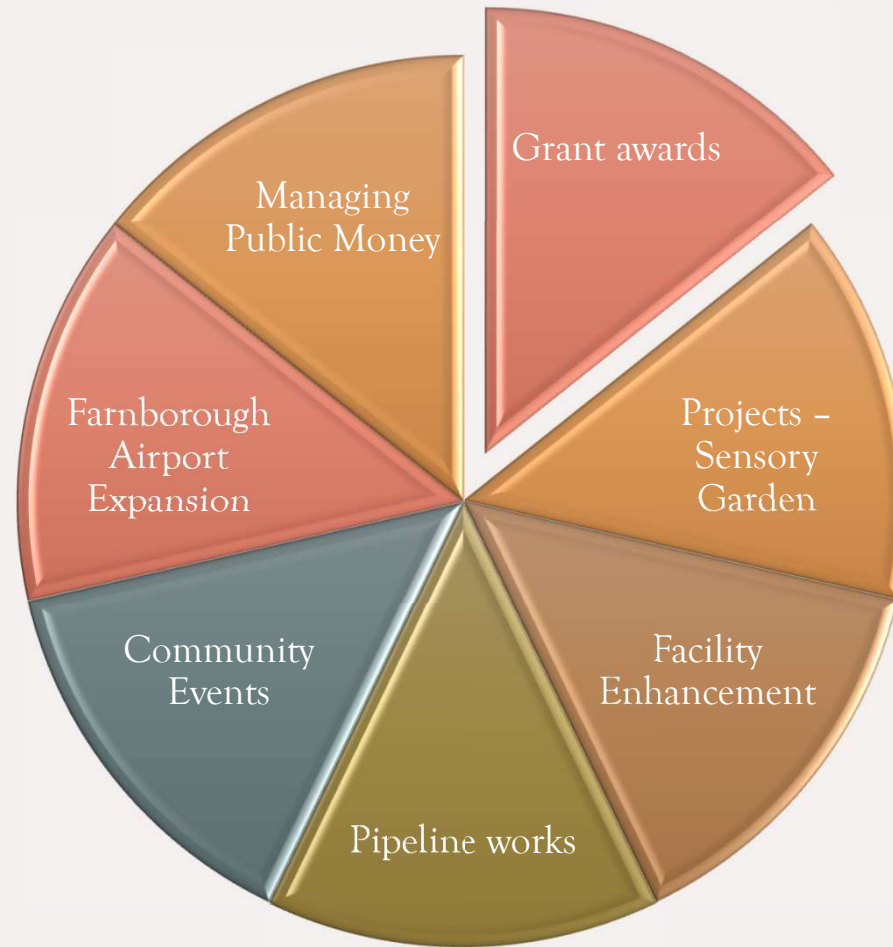
Sports Officer, Sam Knowles



Which means...
WE ARE RECRUITING
Details of the roles on offer
will shortly be on our website.

Change on the horizon ... after a large number of years service we will shortly be saying goodbye to Malcolm after over 5 years and Sally who has known the council from its earliest days in 2011! We thank them for their dedicated and EXCELLENT service to the council and the community of Church Crookham.

What's been going on? 2023 & 2024



Local Issues

Esso Pipeline

Following all the disruption on local roads the pipeline works has moved through Church Crookham.

Peter Driver Sports Ground was handed back to Parish Council in October with a 5-year warranty on remediation works.

Remediation works still need to be concluded:

Naishes SANG

Thapa hedge replacement

Parish Council continue to liaise with SANG management and Fisher German to ensure satisfactory remediation is carried out.

CCPC ensured public money protected by claiming for lost income through lack of football bookings on pitches.



Local Issues

Peter Driver Drainage Problem

- Flooding caused by a lack of pipe network at the boundary with our new neighbours at Quantum Business Park problem was resolved following appointment of expert contractors.
- Peter Driver sports ground surface water levels should return to normal (subject to less rainfall ☺) and the well-draining nature of the ground will facilitate planned pitch rejuvenation works to bring full size football pitches back online for the 2024/25 season.



Local Issues

Farnborough Airport Proposed Expansion

Parish Council held event for residents to raise awareness of the proposed plan for expansion to number of flights.

Good attendance at event.

CCPC submitted their response to the planning application as a consultee, reflecting the concerns of residents raised at the event.

Rushmoor BC delayed determination of planning application anticipated to be issued following upcoming local elections.



Local Issues

Taylor Wimpey Development Matters

With lack of action to resolve issues including:-

- Planning re outdoor gym and trim trail
- Sewer/ drainage adoption
- Road adoptions and rectification to damaged areas
- Failed streetlights

CCPC wrote to CEO of TWWL to express disappointment in lack of progress on behalf of residents.

Promises continue to be made with CCPC holding TW to account and requesting action not words!

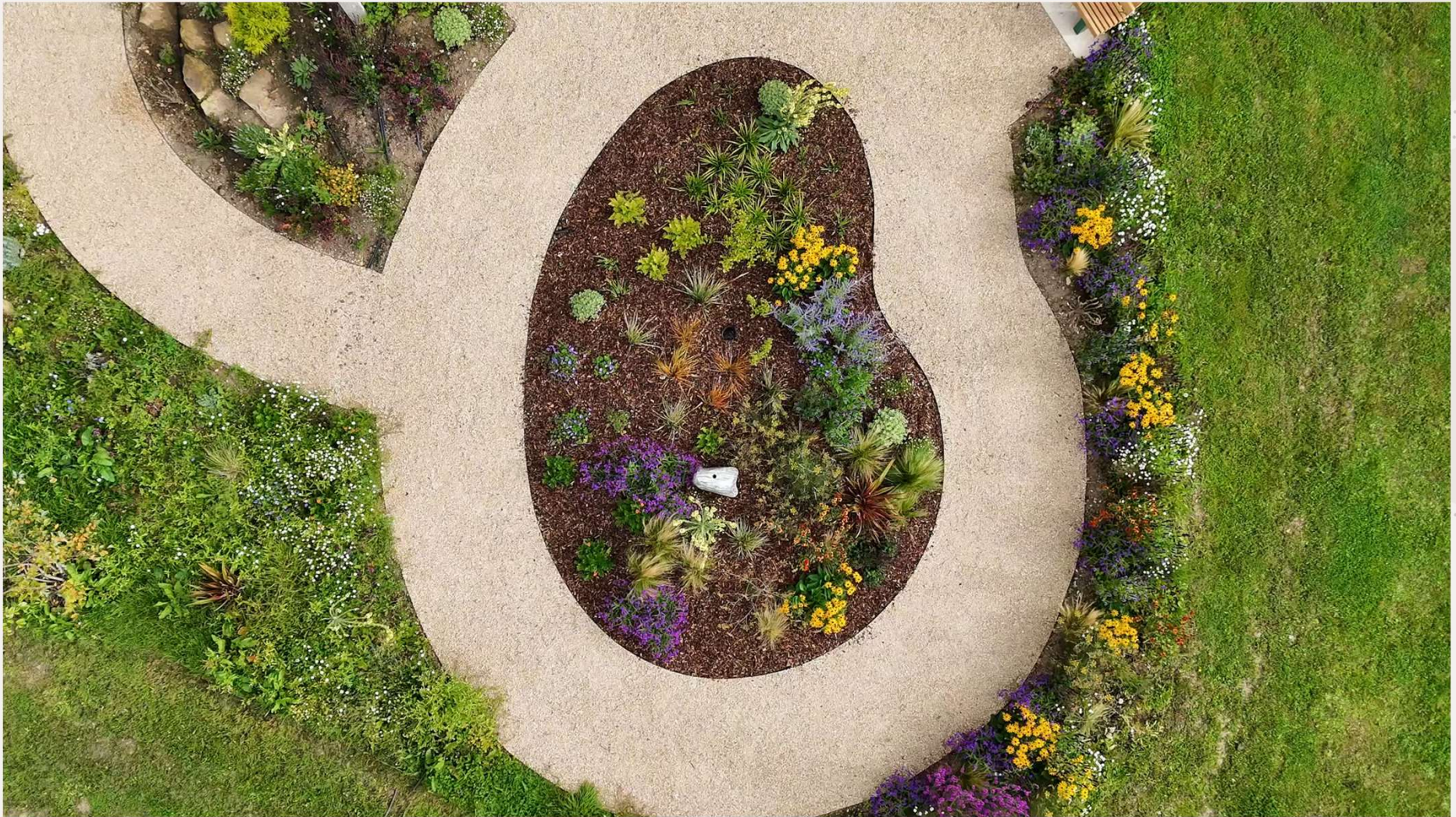
Please report any issues /concerns to Clerk



Projects

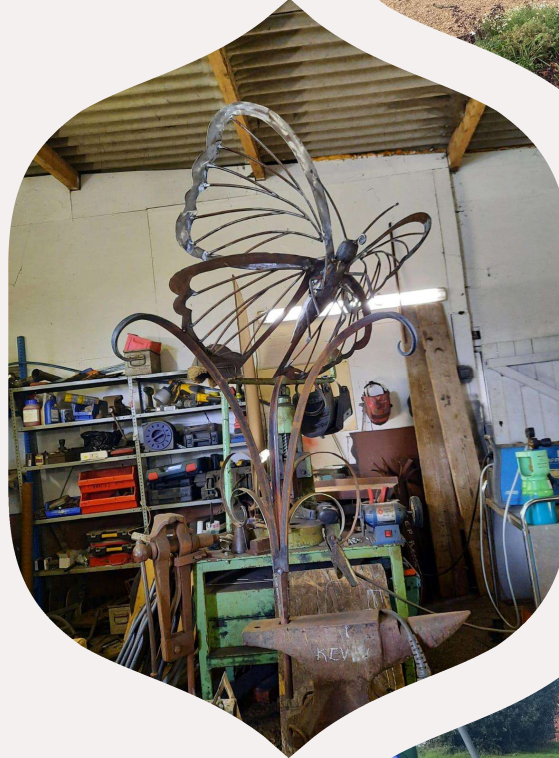
SENSORY GARDEN IN FULL
BLOOM IN 2023 BUT NOT THE
FINISHED ARTICLE

THERE WAS MORE TO FOLLOW



Sensory Garden

- Working with skilled craftspeople and wonderful volunteers
- Garden Designers
- Landscape and Garden Installers
- Blacksmith
- Glasswork artist
- Volunteer Gardeners
- Wood Carvers





Thank you!

To Edward & his Team for building the garden and advising our team of volunteers in the planting

To Ian from the Forge for his enthusiasm for the project and his craftsmanship in creating the artistic fence and with one final flourish of butterflies with the help of glass expert Angela Jane

And lastly but not least our unsung heroes who have volunteered their time to help plant and keep the garden looking lovely in its first year of bloom!





Woodland management

- removing invasive species
- opening up woodland floor to increase diversity
- improve safety and health of mature trees
- with advice from specialists including
Arboriculturists, Forestry
Commission and local Hart Tree
Officers

Back to nature

Welcoming bugs and insects
into Church Crookham

Planting 117 new trees to
create new generation of trees
for future

Replacing tired bridge walkway
to access SANG



Facility Enhancement

Making BASKETBALL more attractive and now an even more popular activity from 1 Full court to 1 Full and 2 half courts! Even getting reviews from famous Tik Tokkers!

Peter Driver MUGA newly refurbished surface now also attracting netball players with added markings....



QEB Steering Committee

WORKING TOWARDS
IMPROVING ROADS IN AND
AROUND CHURCH CROOKHAM
WITH DEVELOPER FUNDS

WORKING WITH DISTRICT AND
COUNTY COUNCILLORS TO
ENSURE THE BEST PROJECTS
ARE IMPLEMENTED

SEEKING CROSSINGS TO MAKE
SCHOOL JOURNEYS SAFE FOR
OUR YOUNGER RESIDENTS



Financial Headlines

Precept - the portion of Council Tax paid by residents to Hart DC and then passed onto to the parishes

Preparation of a budget for 2024/2025 indicated a deficit of which has been met by increasing the precept

In January the parish council approved the proposed budget and an 4.5% increase in the precept.



Local context

This takes the Church Crookham Band D equivalent from £57.27 to £59.85, an uplift of £2.58 per household.

For comparison CCPC precept ranks 18th of 21 Hart Parish and Town Councils, CCPC precept is less than 50% of the council with nearest equivalent tax base (£121.78).

From HART District parishes for 24/25, the WEIGHTED average parish amount is £98.73.

Financial Headlines continued....



Largest expenditure items

- Staff costs 138k, approx. 64p per property per week
- Community support (25k) .
- Exceptional item in 23/24 for resolution of drainage issues at Peter Driver . Happy to report CCPC holds sufficient but not excessive funds in the General Reserve to cover such an event.
- Cash deposited on Flagstone Platform as reported last year now totals > £800k with cashflow management key to the decisions and longevity of deposit ranging from instant access accounts to 5 year deposits.

CHURCH CROOKHAM PARISH COUNCIL
GRANT APPLICATIONS AND AWARDS 2023-2024

Applicant	Amount requested	Date Granted	Amount paid	S137/Power	Comments
Victim Support	£ 150.00	Full Council April 2023 minute ref 23/087	£ 150.00	General power - (Local Government Act 1972 s.137)	Contribution towards the provision of security items e.g. personal alarms for victims & their families
Fleet Link	£ 4,101.00	Agreed in budget 2023/2024	£ 4,101.00	Transport - (Local Government Act 1972 s.26, 28 and 29 Transport Act 1985, s.106)	Contribution towards running costs
Basingstoke Canal Society	£ 6,750.00	Agreed in budget 2023/2024	£ 6,750.00	Recreation - (Open Space Act 1906)	Contribution towards maintenance costs
Challengers	£ 1,500.00	Full Council April 2023 minute ref 23/087	£ 1,500.00	Recreation - (Open Space Act 1906)	Contribution towards running costs of Challengers Farnham Scheme for disabled children between the ages of 13-18
Christ Church Arts Festival	£ 500.00	Full Council May 2023 minute ref 23/115			
Fleet TC & Churches Together	£ 300.00	Full Council July 2023 minute ref 23/166	£		
Royal British Legion	£ 100.00	Agreed in budget 2023/2024	£ 100.00	General power - (Local Government Act 1972 s.137)	Contribution towards the cost of appeal
Fleet Christmas Festival Committee	£ 1,000.00	Full Council September 2023 minute ref 23/191	£ 1,000.00	Recreation - (Local Government Act 1972 s.137)	Contribution towards security costs of Xmas event
Citizens Advice - Hart District	£ 2,000.00	Full Council Oct 2023 Minute ref 23/215	£ 2,000.00	General power - (Local Government Act 1972 s.137)	Contribution towards the cost of volunteers and towards the
Crookham War Memorial Hall	£ 1,900.00	Full Council Oct 2023 Minute ref 23/215	£ 1,900.00	General power - (Local Government Act 1972 s.137)	Contribution towards the cost of storage facility.
Fleet Phoenix	£ 4,000.00	Agreed in budget 2023/2024	£	General power - (Local Government Act 1972 s.137)	Contribution towards the cost of activities
Life Education Wessex and Thames Valley on behalf of Fleet Infants school	£ 155.00	Approved Full Council February Extra Minute ref 24/02X	£ 155.00	General power - (Local Government Act 1972 s.137)	Contribution towards delivering a health and well-being and drug prevention programme
Fleet Phoenix	£ 1,025.00	Approved Full Council February Minute ref 24/043	£ 1,025.00	General power - (Local Government Act 1972 s.137)	Contribution towards provision of youth activities
Fleet & District Carnival	£ 750.00	Approved Full Council February Minute ref 24/043	£ 750.00	Recreation - (Local Government Act (Misc. Provisions) Act 1976 s.20)	Contribution to Fleet & District summer carnival
Music on The Views	£ 2,000.00	Approved Full Council February Minute ref 24/043	£ 1,000.00	Recreation - (Local Government Act (Misc. Provisions) Act 1976 s.20)	Contribution to music festival event

£ 26,231.00	£ 25,231.00
Contribution per electorate:	£9.93
Electorate:	7633
Maximum S137 grantable:	£75,795.69

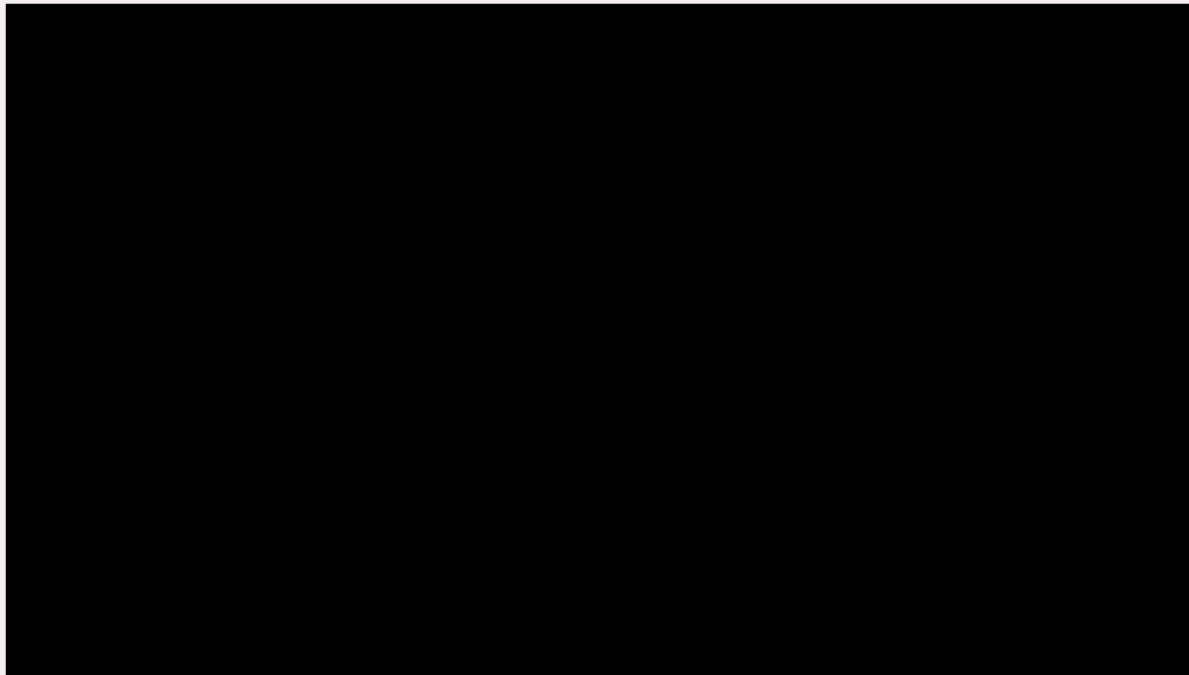
£25,000 plus grant funding
provided by the parish council
to local charities and partners
working on behalf of our
community



Christmas Fayre 2023 a visit by Santa, his Elves and even the naughty Grinch put in an appearance!

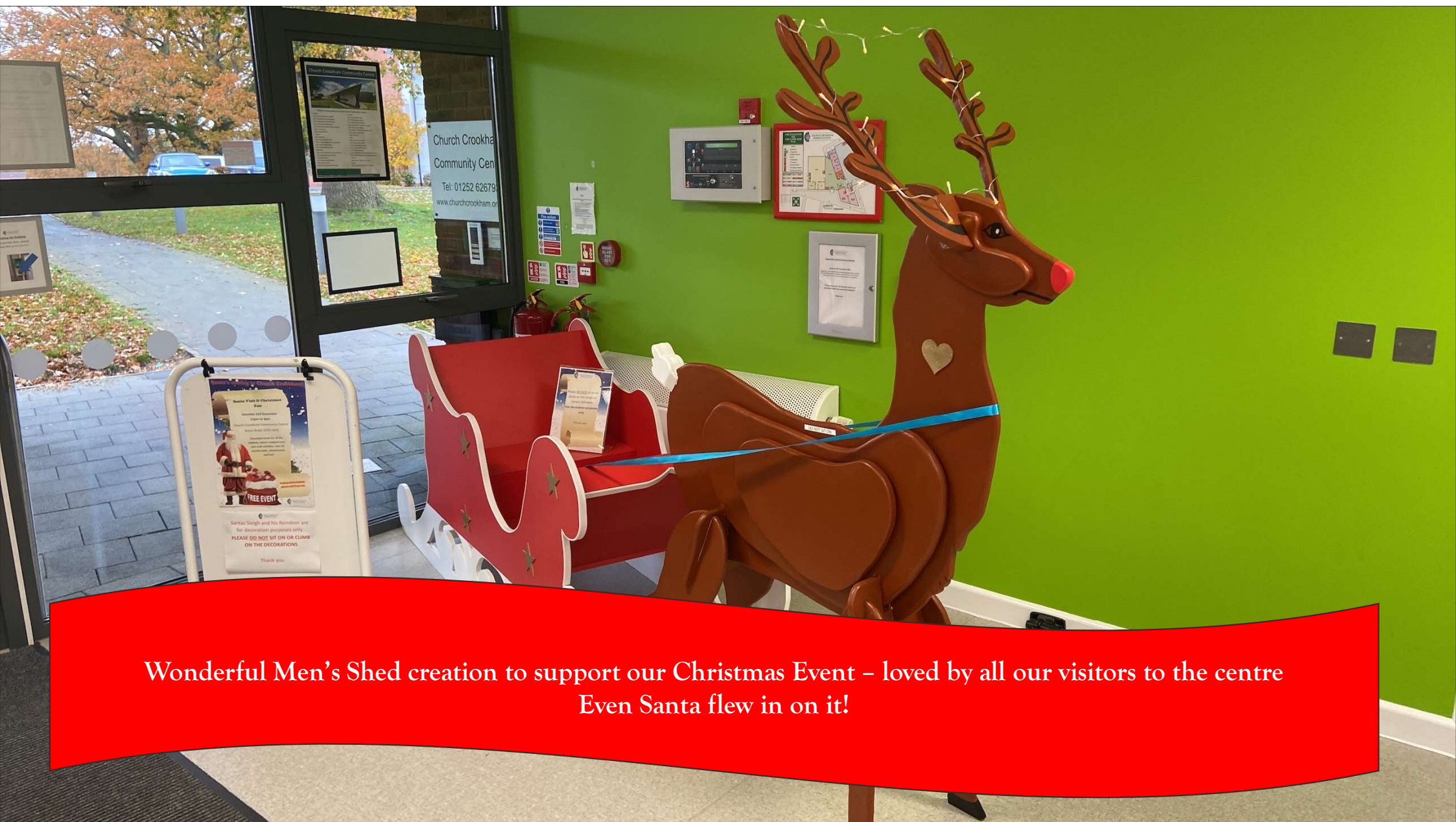


Community Events – Sports Festival 2023
Coming again 2024 but bigger and better!!



A close-up photograph of a light-colored wooden heart-shaped object, possibly a piece of driftwood or a carved wooden heart. A thick, natural-colored rope is tied around the left side of the heart. The heart is resting on a bed of autumn leaves in shades of yellow, orange, and brown. The text "Our Wonderful Volunteers and Community Partners" is overlaid on the heart in a white, serif font, enclosed within a dotted white heart shape.

Our Wonderful
Volunteers and
Community
Partners



Wonderful Men's Shed creation to support our Christmas Event – loved by all our visitors to the centre
Even Santa flew in on it!

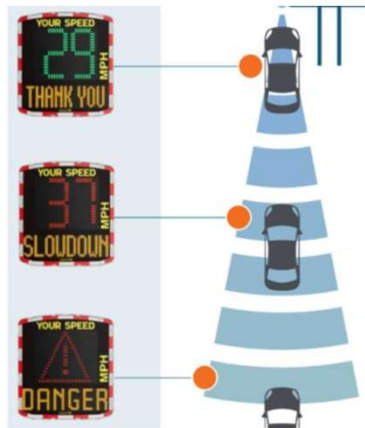
Speedwatch

DATA AND
THANKS

Aldershot Road	8 sessions since June 22	50 drivers over speed limit	Of which 2 repeat offenders
Beacon Hill Road	4 sessions since Oct 22	24 drivers over speed limit	Zero repeat offenders
Naishes Lane	2 sessions since July 23	3 drivers over speed limit	Zero repeat offenders
The Street Crookham Village	5 sessions since May 22	6 drivers over speed limit	Zero repeat offenders

Thank you to
all our Speed
watch
volunteers



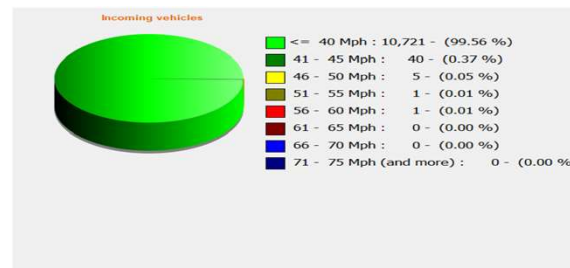


Speed Indicator Device

INVESTMENT IN MORE DATA CAPABILITY

CCPC has agreed to fund a new SID Technology has moved on and new models have greater capacity to provide more detailed data on

- Actual speed recorded
- What times of day /night
- Stats in relation to what % over limit on our roads
- Data will be collated and used to analyse areas of concern



Introducing Local Dedicated Beat Officer Terry Read



Vine Church

We welcome
Janis Dolding who runs the youth
groups

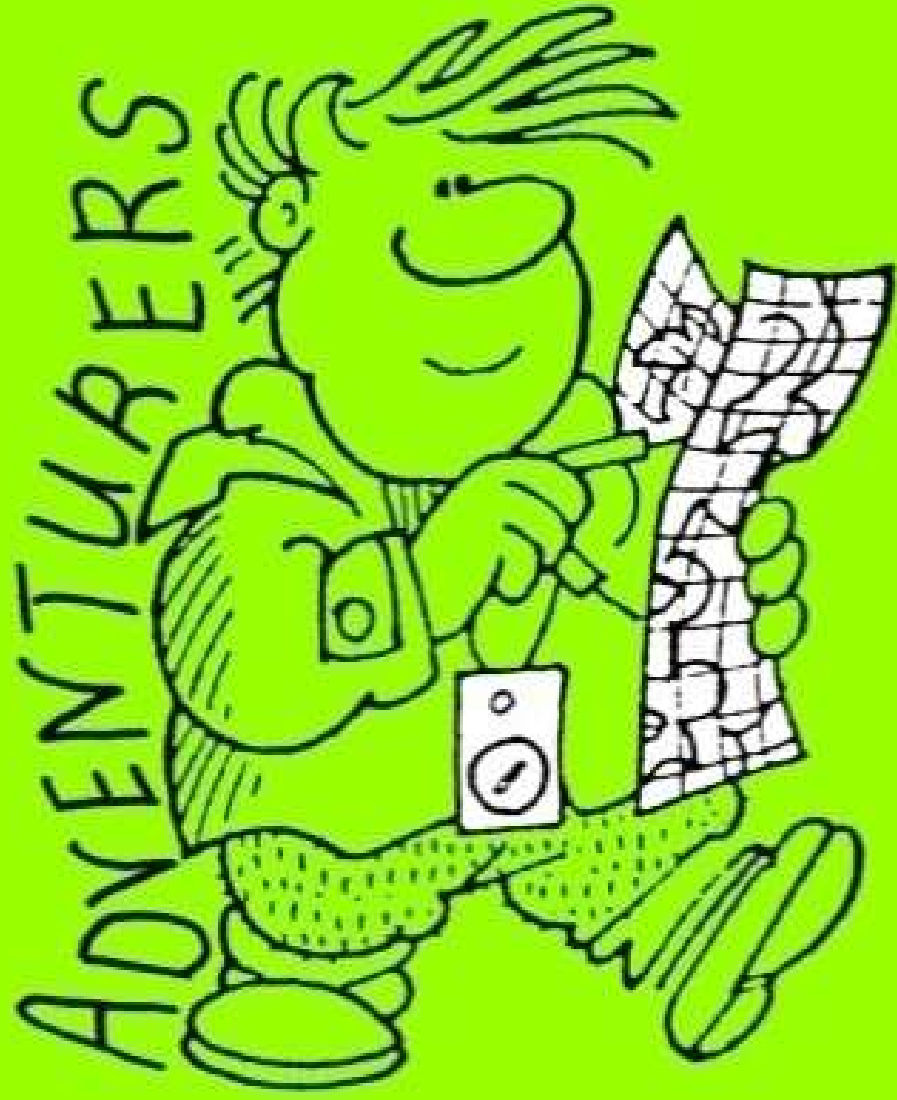
One of valued regular customers and
always ready to support our community
events such as our Christmas event and
our upcoming Sportsfest 2024.



Thank you



Kids' Club



FRIDAY

FYG

GROUP

**WE WELCOME
SAMENA**

**NEW COMMUNITY
DEVELOPMENT
WORKER**

**WHO WILL TELL
US ALL THAT SHE
HAS BEEN UP TO
IN HER NEW ROLE**

**ARMY
WELFARE
SERVICE**



**WELFARE
SERVICE**

**ARMY
BE THE BEST**

**Recruiting Young People to form a
Young Leaders Steering Group.**
Aims to develop our Youth Space in Church Crookham



**Starting
Thursday 2nd May
Times 6pm to 7pm
Ages 11 +
Contact Samena
07773 242291
Free Pizza**

gain new skills

social activism

**LOCATION
QUETTA PARK**





Army Welfare Service Community Support Team
Samena Arshad-Mehmood (PG Cert. Youth & Community)
Community Development Worker
Aldershot Team

We welcome
Samantha,
CEO of Hart
Citizens Advice

The logo consists of a large blue circle with a small triangular tail at the bottom right, resembling a speech bubble. The text "citizens advice" is written in white, lowercase, sans-serif font inside the circle.

**citizens
advice**

Citizens Advice Hart

Church Crookham Parish Presentation



Samantha Mabbott, Chief Executive

29th April 2024

Registered Charity No 1113777 Citizens Advice - Hart District Ltd

Why are we here?

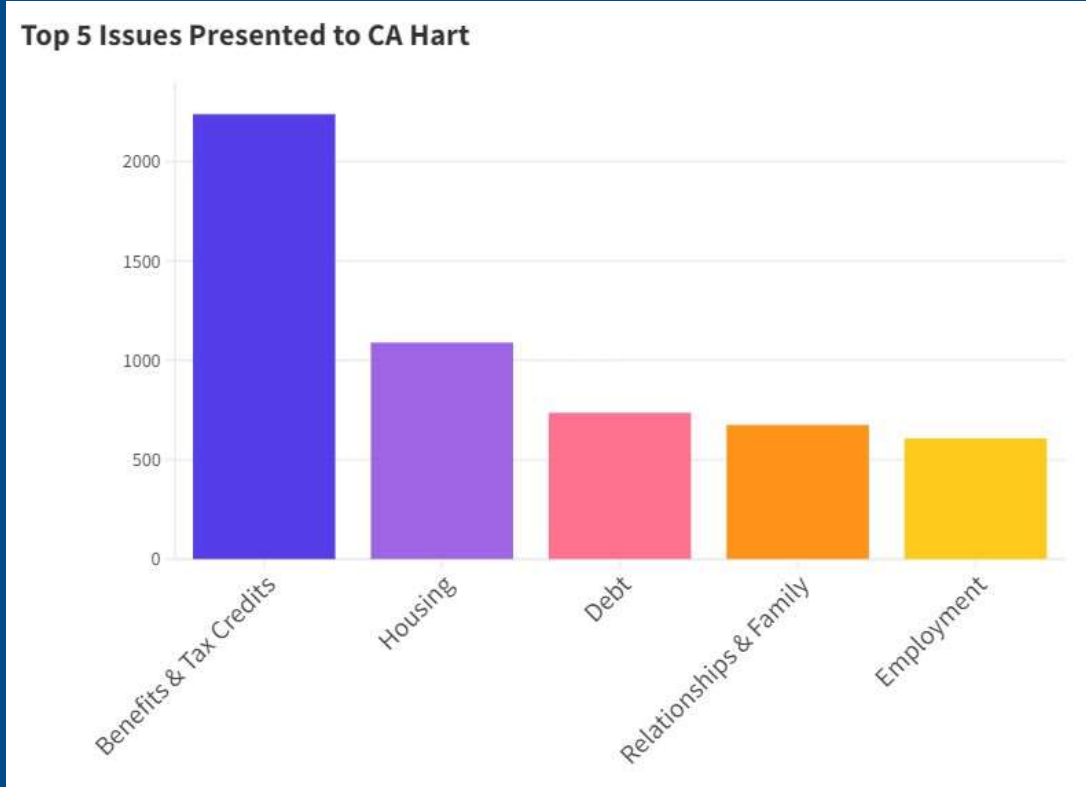
To ensure that all individuals within our community are heard and understood, whatever challenges they are facing, guiding them with care to confidently find a way forward.



Hart clients and issues

In the financial year 2023–2024 Citizens Advice Hart helped a total of 4,217* clients with 9,599 issues.

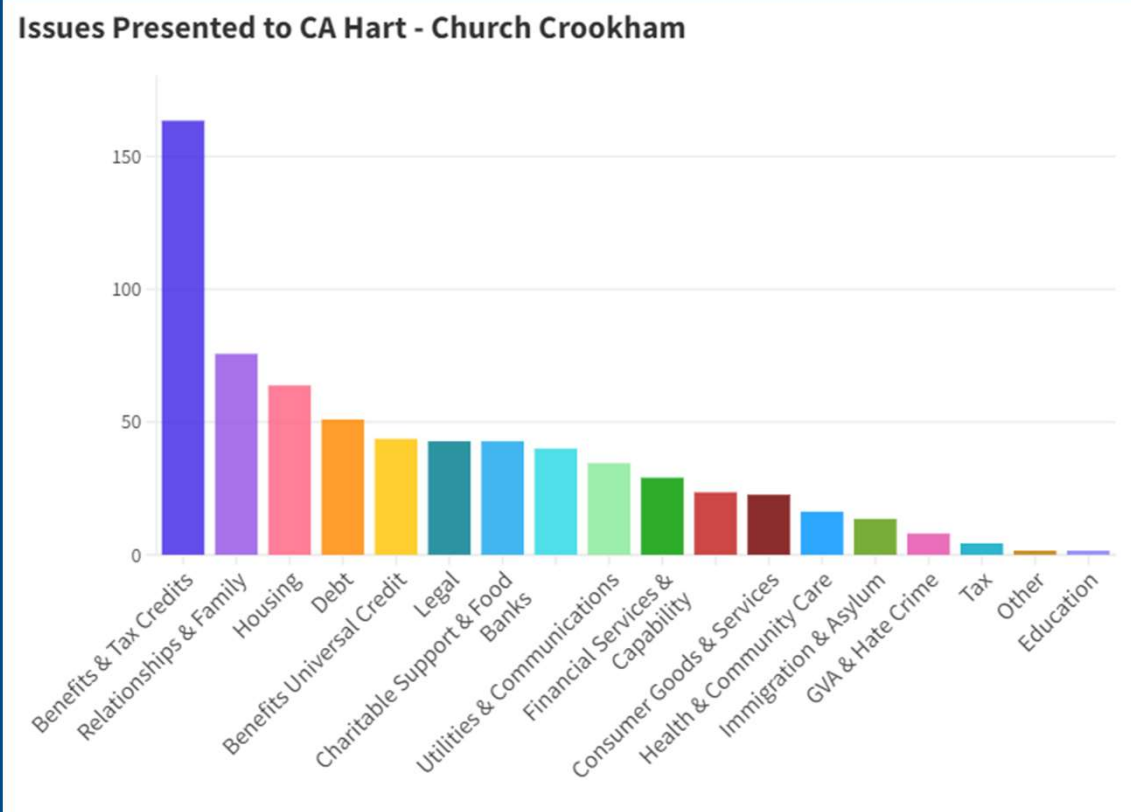
The top issues seen were with regards to Benefits & Tax Credits, Housing and Debt



Church Crookham Data

In the same financial year Citizens Advice Hart helped 170 clients from the Church Crookham Parish area with 746 issues.

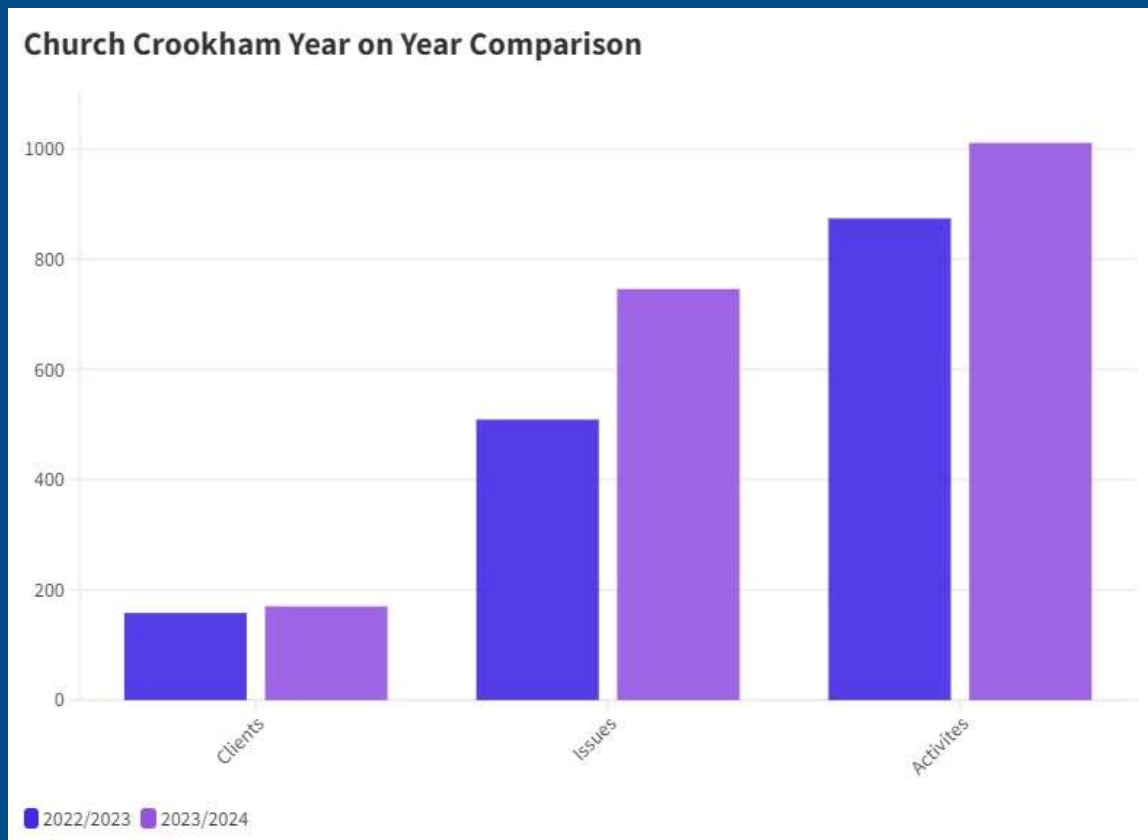
The top issues seen were with regards to Benefits & Tax Credits, Relationships & Families and Housing



Year on Year Comparison

Comparing 2022/2023 to 2023/2024 financial years

- **8%** increase in Clients
- **47%** increase in Issues
- **16%** increase in Activities



Our Value to Society



Fiscal Value **£933,545**

£2.59 for every £1 invested

Financial savings to local and national Government due to fewer payments for out-of-work benefits, costly evictions, re-housing evicted tenants and less demand on the NHS.



Public Value **£6,507,483**

£18.08 for every £1 invested

When people have fewer problems they have higher levels of wellbeing, participation in society & productivity. Our calculation of public value also includes the value of a volunteer run service.



Value to the People we help **£2,763,920**

£7.68 for every £1 invested

We help individual clients to achieve individual financial outcomes like getting back-dated benefits, writing-off debts and refunds for consumer issues.

What difference are we making?



- **8 in 10** people said their problem was solved following advice, and **3 in 4** said they could not have solved their problem without us
- **9 in 10** people said we helped them find a way forward
- **86%** of clients felt less stressed, depressed or anxious due to the help they received from us
- **40%** of clients with a physical or mental health condition sought less help from a professional following our advice

Projects & Services

Our Advice First Aid project has now trained 233 people to be able to deliver basic advice first aid to a range of clients across the district.

Our Outreach project takes our services into the community and has helped 224 clients with 414 different issues during 2023 who otherwise may have been unable to access our services.



AFA



Debt Advice



Home & Well



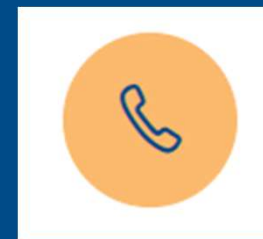
Macmillan



Outreach



Foodbank Adviser



Adviceline

What our clients say

'I couldn't praise the staff at the Fleet Hampshire branch enough, so professional caring and helpful.'

'The service provided by the volunteers within the CAB are second to none.'

'A very important service all delivered with a smile and reassurance and understanding.'

'A problem shared is problem halved goes the saying and Citizens Advice do an invaluable service just by being available, keep up the excellent work you do.'

'Excellent service on my doorstep and made easy all round.'

You lot are GREAT! Put me on the right track to resolution and offered further assistance when needed.

'As vital as the NHS.'

"I felt very much heard and supported, which helped to reduce my stress levels and improve my mental health."

Volunteering with us

We have over 40 volunteers currently which accounts for 80% of our workforce.

- Do you want to help others?
- Learn new skills?
- Time to spare during the week?

We are looking for volunteers for a variety of roles:

- IT Support
- Communications/PR
- Events and Fundraising
- Adviceline Assessors

Support Us

Donate –
One Off or
Regular
Donations

Corporate
Social
Responsibility

Sponsor a
volunteer or
an event or
project

Volunteer or
work with us

Charity of
the Year

Hart Lottery

Easyfundraising

Published by Citizens Advice Hart

Sam Mabbott, Chief Executive ceo@citizensadvicehart.org.uk

www.citizensadvicehart.org.uk

Registered Charity No 1113777 Citizens Advice - Hart District Ltd

Company limited by guarantee in England & Wales no 05746008

Authorised and regulated by the Financial Conduct Authority FRN:617627



@[HartCAB](#)



@[citizensadvicehart](#)



@[CitizensAdviceHartCharity](#)



Christchurch CAP Life Skills

- We welcome Jan who has been leading on local initiatives to support local families and those in need of support and guidance

Budgeting like a boss.

Managing your money doesn't have to be a pain.

Whether you're planning for your first car, first child, first holiday in ages or first retirement - whatever your situation, come along to our free money coaching course to get some great tools on how to budget like a boss.

Everyone is welcome, come along and bring a friend to the 5-week course starting:
Weds 20 Sept, 7pm
at Crookham Park Community Centre,
Boyce Road, Crookham Park GU52 8AQ



**Don't fudge it.
Budget.**

Money is on all our minds right now. The Fleet money coaching team is here to help you manage yours with free, expert money coaching in your community.

Join us for a 5 week course starting 20 Sep at 7pm at the Crookham Park Community Centre, Boyce Rd, Crookham Park, GU52 8AQ (free parking). Book your free place, contact: 07918 279156.

capuk.org/trymoneycoaching

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christians
against
poverty
CAP

Three steps to building a budget

A short guide from Christians Against Poverty

Why build a budget?

Building a budget is an essential step to taking control of your finances. A balanced budget will help to give you a clear picture of how much money you have coming in each month, what you're spending and where you're spending it. It can also help you with saving for the future.

1. Start with your income. How much money do you have coming in?
2. Know where your money is going. How much are you spending and what are you spending it on?
3. Balance your budget. Work out if you're spending more than you have coming in and see where you could make changes.





Cooking Together is back for Curry week!

Join us on Sat 18 Nov, 10.30am to 1pm

At Christ Church, Gally Hill Road, GU52 6LH



Come along to the free lively cooking demo to get some practice cooking a budget friendly 'fakeaway'.

And we'll make time to eat together afterwards – you might be too full for dinner!

Kids are welcome to join for fun and cooking too.

CAP LIFE SKILLS



Spaghetti Bolognese | Serves 4

Ingredients

- 1 onion, finely chopped
 - 1 garlic clove, crushed or finely chopped
 - 1 courgette, diced
 - 1 pepper, deseeded and diced
 - 500g beef mince
 - 1 tin chopped tomatoes
 - 1 tbsp tomato purée (optional)
 - Pinch of mixed herbs (optional)
 - Pinch of salt and pepper (optional)
 - 1 beef stock cube or stock pot
 - 300g spaghetti
 - Grated cheese to serve (optional)
 - 1 tbsp cooking oil
- (You can swap out the courgette and pepper for any veg you like.)

Method

- 1** In a large pan, fry the onion and garlic with the cooking oil over a low heat for five minutes, or until softened. Throw in courgette and pepper and fry for another two minutes. Add beef mince and fry until brown.
- 2** Pour in chopped tomatoes. If using, add tomato purée, mixed herbs, salt and pepper.
- 3** Fill chopped tomatoes tin about a quarter full with cold water. Swish around to get out all the tomatoey goodness and add into the pan.
- 4** Crumble in the stock cube and leave to simmer over a low heat.
- 5** Meanwhile, put the spaghetti in a large pan of boiling water. Bring to the boil and simmer for twelve minutes (or see spaghetti packet for suggested cooking time).
- 6** Drain and dish up. Spoon your Bolognese sauce on top of the spaghetti. Grate cheese on top if using.

CAP LIFE SKILLS



Oaties | Serves 6

Ingredients

- 100g butter or margarine
- 75g caster sugar
- 100g porridge oats
- 100g self-raising flour
- Pinch of salt
- 25g pumpkin seeds or sunflower seeds or cranberries or coconut (optional)

Ve Make it vegan:
Go for margarine instead of butter (most margarines are made from vegetable fat).

Method

- 1** Heat oven to 180°C, 375°F, Gas Mark 5. Melt the butter in a pan and mix in remaining ingredients.
- 2** Mould into about 20 balls and press onto a lightly greased baking tray. Bake for 15 minutes. Allow to cool and become crispy.



CAP
LIFE
SKILLS

With you on
your journey to
a brighter future

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Join our friendly
community group
and gain skills to
lift the pressure
of low income life

Find your nearest course:
caplifeskills.org

  CAPuk

 CAPuk_org  CAPukorg

christians
against
poverty

CAP

£ £ ? ! £ £ ? ?

Join us for a cuppa and a chat to share ideas to make money go further.

The cost of living isn't getting any easier, come along to share tips and encourage each other to balance the household budget.

Everyone is welcome to the sessions on Monday 22 and 29 April, 9am to 11am at Christ Church, Gally Hill Rd, GU52 6LH

We might not fix everything right away, but the ideas could help you can take some positive steps in the right direction.

Free, expert money coaching

Don't fudge it. Budget.

Baffled by budgets, bored of being broke, want to plan for the future?

Join our free Budget workshops to get skills to budget like a boss!

Learn how to build and balance a budget, find out your financial personalities, and share tips on saving and spending wisely.





What's your expenditure?

Next, you need to figure out what you spend your money on. Go through your bank statements and break down your spending into categories:

Balance your budget

Knowing where your money is going is a great start, but balancing your budget is the most important part of this process. With all your expenditure totted up, is it more than your total income? If so, there are a few things you



Lifting the pressure on the cost of living

with CAP Life Skills – a weekly community group
empowering you to live well for less, maximise
your income and improve well-being.



Come and try a no-obligation taster session:

Fridays 10am, Christ Church, Gally Hill Road, Church Crookham

For more [info](#) please get in touch:

Call or message: 07918 279156 or email: fleet@caplifeskills.org



CONTACT US ON 07918 279156 or fleet@caplifeskills.org

**Join us for the next Cook Well for
Less workshop on**

Mon 8 April 10.30am – 1pm

Christ Church, Gally Hill Road GU52 6LH

**Come along to a *free* fun workshop to
practice cooking budget friendly recipes.**

And we'll eat together afterwards.

Kids are welcome to join you for fun & cooking too.

**Message or call us to book your place on
07918 279156 or 01252 617130**





Cut costs

Buy something cheaper

Cut back

Buy something less often

Cut out

Stop buying something altogether

Why build a budget?

Building a budget is an essential step to taking control of your finances. A balanced budget will help to give you a clear picture of how much money you have coming in each month, what you're spending and where you're spending it. It can also help you with saving for the future.

1. Start with your income. How much money do you have coming in?
2. Know where your money is going. How much are you spending and what are you spending it on?
3. Balance your budget. Work out if you're spending more than you have coming in and see where you could make changes.

We've provided a basic budget template at the end of this document to help you get started.





Food shopping

This will probably account for a large part of your budget, so it's worth finding ways to be savvy and cut costs.

Make a meal plan

Thinking about what you are going to cook in advance will help you use any ingredients you already have and create less waste. You can search for templates and easy recipe ideas online, plus there are various helpful apps available.

Make a list

When you're shopping, a list will help you stick to your budget as you'll know exactly what you need to buy. Good old pen and paper is fine but again there are apps and resources online to help you.

Shop around

See what deals are available and check if different sizes of the same product work out cheaper. Check the 'price per kg/100g' on the shelf label – this will ensure you get the best deal overall for your money.

Look for social supermarkets or reuse projects

You may be able to pay a fixed fee for access to significantly reduced food, or find discounts for products that are near their sell-by date.

**Building
your budget**

**Planning your
next steps**

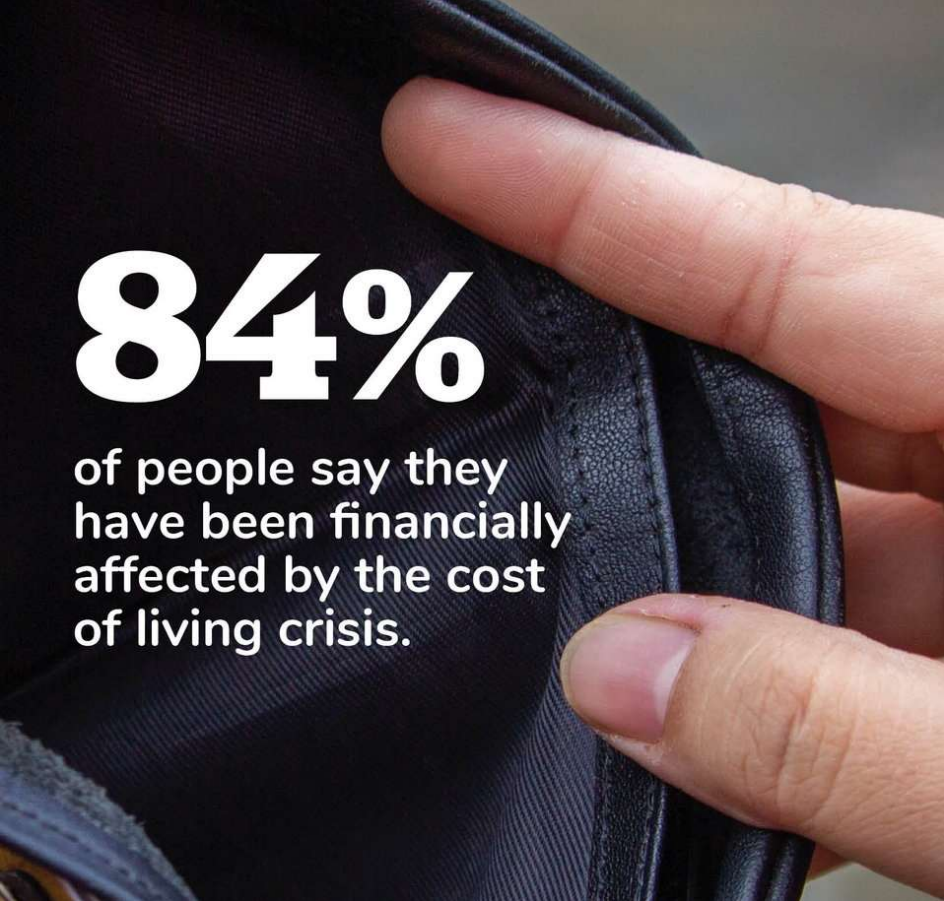
**Smart
spending**

**Navigating
debt**

**Using your
budget**

Savings

In 2022.....



84%

of people say they
have been financially
affected by the cost
of living crisis.



4 million

Over 4 million people in
the UK depend on credit
to make ends meet.

16 ways to save electricity at home

www.westerncape.gov.za/110green



Switch off

Switch off appliances at the wall and pull out chargers. This could save you up to 6% of your electricity bill.



Reduce hours

Set your pool pump to run fewer hours. At 10 hours a day, it uses about 11% of your electricity. For winter, 2 - 3 hours is enough for most pools.



Replace bulbs

Replace regular bulbs with energy-saving ones that use 6 times less electricity.



Adjust shower

Install an energy and water efficient showerhead. These use up to 40% less hot water and will save you money on your electricity bill.



Slow cook

Bring food to a boil then place hot pot in an insulation cooker. The retained heat slow-cooks, saving up to 60% on energy.



Turn down

Turn down your geyser temperature to 60°C. This will save you up to 5% on your electricity bill.



Shower instead

Take a shower instead of a bath. You'll save up to 80% in water and use 5 times less electricity than heating a bath of water.



Use sunshine

Dry laundry using sunshine whenever possible, not the tumble dryer. For rainy days, use drying racks indoors.



Seal gaps

Seal or block gaps around windows and doors to keep heat from escaping and cold drafts from breezing in.



Light up

Light a fire instead of using electric heating. Fireplaces retain heat and warm spaces effectively, keeping your cost down and the warmth up.



Cover up

Fit your geyser with a geyser blanket. It prevents heat loss, reducing the cost of electricity needed to keep water hot.



Wrap it

Insulate your hot water pipes. This prevents heat loss, reducing the cost of electricity needed to keep water hot.



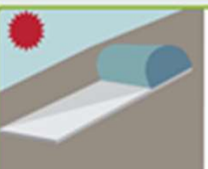
Switch to gas

Use gas for cooking. Gas is more efficient than electricity and you have the added bonus of still being able to cook during power outages.



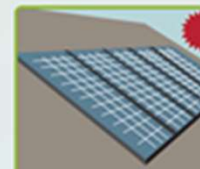
Insulate

Insulate your ceiling. It slows heat loss, making your home up to 5°C warmer in winter, saving up to 16% of your electricity annually.



Invest in solar

Invest in a solar water heater. It uses the sun to heat up your water, saving you 25% or more on your electricity bill.



Generate your electricity

Install a solar photovoltaic system. These generate electricity from the sun's energy.



Have you used our free benefits calculator?

To help maximise your income, take a few minutes to complete the benefit calculator on our website capuk.org/calculator and check if you're missing out on important financial support.

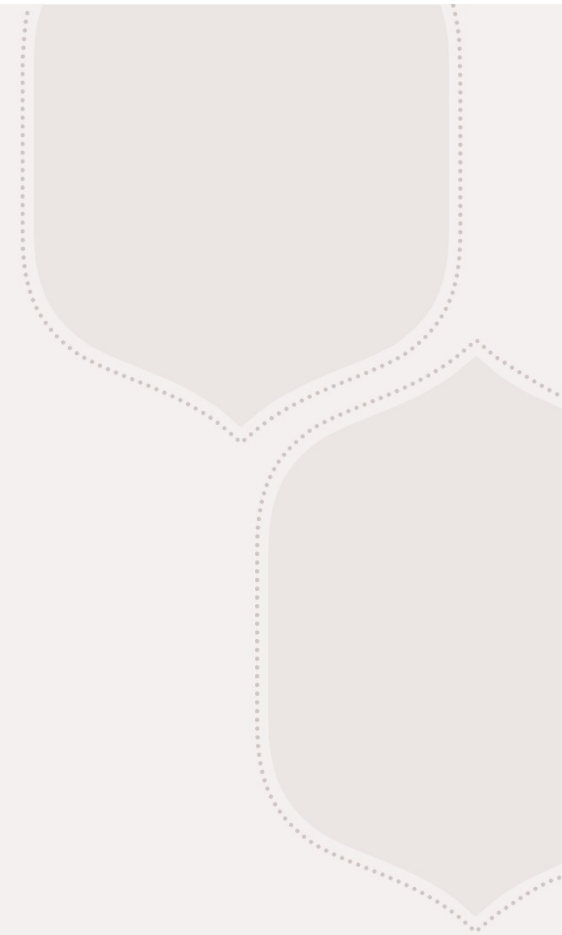
Many people don't imagine they'd be entitled to any benefits - particularly if you're employed, of working age, or already receiving an income. But collectively, people have found over £100 million of additional annual income in the past 12 months. You could be entitled to benefits you don't know about too.

capuk.org/calculator

Identifies UK-wide benefits as well as benefits specific to devolved nations

Fleet Phoenix

WE WELCOME CHARLOTTE FROM FLEET PHOENIX
HERE TO TELL US WHAT THEY'VE BEEN UP TO
AND WHAT PLANS THEY HAVE TO SUPPORT OUR
YOUNGSTERS





Fleet Phoenix

Empowering Young People to Thrive



Fleet
Phoenix
Empowering Young People To Thrive

Background

Fleet Phoenix was founded in 2011 as a response to youth services being cut both locally and nationally. We didn't want the young people of Hart being left without support or somewhere to go for help, so an experienced and dedicated team set up the charity.

We then created a range of sessions in response to the needs of the vulnerable young people, the community and new partners. The aim was to support young people whoever they were and whatever they were going through, before they experienced a crisis point.



Organisation's Aims:

Our aims are simple:

- Empowering the youth community to take responsibility and solves problems locally.
- Encourage barriers to be broken down whilst supporting holistic community participation.

How Do We Meet These Aims?

- Fleet Phoenix offers exciting activities for young people.
- The experienced youth worker team offer the young people a safe, warm and welcoming place to be themselves and letting them experience and develop life skills.
- We put the young people at the heart of what we do.
- We build trust between the young person and youth worker.

The Fleet Phoenix team have come together with a common goal,
‘wanting to support young people to flourish’.



What We Believe

These core values are threads in all the work that we undertake with young people:

- We BELIEVE in early intervention with young people.
- We BELIEVE in building strong communities.
- We BELIEVE in the opportunity for positive expression.
- We BELIEVE in creativity to enable learning.
- We BELIEVE in consistency in our actions and word.

Services We Offer

- Open Door – Advice, Information, Guidance and Support Meetings.
- 2 Music Projects
- 3 Youth Clubs
- 4 Summer Projects
- Outreach
- Sexual Health Support
- Mentoring
- Issue Based Projects including Anxiety, DA
- HYPE Club Nights
- Food Bank
- Pre-Loved School Uniform
- Christmas Toy Appeal
- Hart Youth Achievement Awards
- Ad Hoc Clubs and Events – Scam Jam, Lego Club

How Do We Achieve This?

We are supported by qualified, trained and experienced youth workers, dedicated Trustees, incredible volunteers, local businesses/organisations and supporting agencies – including Hampshire Constabulary, local schools, councils including town, district and parish, Adult and Children's Services, as well as many other professionals.

Fleet Phoenix is funded through a variety of means including:

- Fundraising
- Donations
- Grants
- Service Level Agreements



Issues for Young People

Family Issues (DV, family issues, parenting, relationships) 542	General Health (diet, exercise, hygiene, disabilities, illness) 633
Housing/Homelessness 188	Law (crime, policing, court, ASB, FGM) 171
Mental Health Issues (loneliness, suicide, bereavement, exclusion, isolation, bullying, peer pressure, anger, stress, unhappiness, abuse) 1,409	Money Issues (debt, budgeting, poverty, benefits, financial planning) 174
Self-Development (self-esteem, self-awareness, peer support, right and responsibilities, driving, identity) 1,639	Sexual Health (contraception, pregnancy, STI's, relationships) 59
Social Issues (hate, racism, sexism, homophobia, radicalisation, terrorism, refugee) 413	Substance Use/Misuse (developing knowledge and understanding, drugs, alcohol, smoking, vaping) 138
Training/Education (school issues, problem solving, teamwork, initiative) 1,277	Work (CV writing, job searching, interview technique, employment issues) 129

Outcomes for Young People

Young people have made positive lifestyle changes/choices	Young people have improved emotional wellbeing and mental health
Young people have shown increased positive involvement in their local community	Young people have developed better knowledge and understanding on an issue
Young people have shown improved skills (communication, negotiation, problem solving, action planning, reviewing, interpersonal etc.)	These outcomes were introduced this year, so we will be able to report on them next year.

Fleet Phoenix Stats:

During 2023-2024, Fleet Phoenix:

- **1,381** young people and families on our system.
- Ran **363** open sessions
- Which totals **4692.5** hours of face-to-face youth work
- With **2,424** individual contacts with **466** young people
- **1,115** items of school uniform, shoes and other clothes donated
- **694** Christmas toys donated
- **40** Christmas Food parcels donated

Fleet Phoenix Stats Continued

Ran 148 Open Door Sessions	We did 1,440 face to face hours
Worked with 83 individual young people	Attended 4 Child Protection meetings
Attended 19 Children in Need meetings	Attended 3 Police interviews
Attended Court 8 times with young people	Attended 2 LAEP (Local Area Emergency Planning)
Attended 6 LAC (looked after children) meetings	Attended 1 REG 15 Review meeting
Attended 6 TAF (Together Around the Family) meetings	Attended 50 Early Help Hub Meetings
Attended 11 LADO (Local Authority Designated Officer) meetings	Attended 15 Care Planning meetings
Supported with 1 rape suite interview	Made 22 Referrals to supporting organisations

What People Say About Fleet Phoenix

The word cloud features the following words and phrases:

- help
- community
- youngpeople
- fun
- kindness
- friendship
- relax
- memories
- localpeoplebenefit
- magical
- youth
- understanding
- invaluable
- lifesaver
- needed
- getoutofhouse
- run
- education
- free
- champion
- innovative
- music
- exciting
- inclusive
- advocate
- excellent
- great
- amazing
- enjoyment
- mystical
- local
- hype
- essential
- charity
- cool
- compassion
- caring
- family
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Coming to Church Crookham...



The Church Crookham summer project offers **FREE** inflatables, team games, problem solving and youth issue related workshops and experiences.

This is one of our junior summer projects and is for young people up to 14 years old (please note that parents **MUST** stay if your child is under 8 years old).

FRIDAYS

Green open space
behind Church
Crookham Community
Centre, Boyce Road,
GU52 8AQ
6 - 7:30pm
Under 14's



For more information
please contact
lucy@fleetphoenix.co.uk
fleetphoenix.co.uk
Reg'd Charity: 1144057

Burn off energy!
Have Fun!
Learn new skills!

Fleet Phoenix's 2024 Church
Crookham Summer Project starts
on **Friday 26th of July** and runs
until **Friday 30th of August**



Sponsored by

FLEET PHOENIX PRESENTS

HYPE

CHRISTMAS
**CLUB
NIGHT**

BOOK TICKETS @
HYPE CLUB NIGHT ON
TICKETLAB £8

FRIDAY 8TH DECEMBER 2023, 7 - 10PM
COURT MOOR SCHOOL, FLEET

ALL SCHOOLS WELCOME (YEARS 7, 8 & 9)

For more information email
charlotte.tickner@fleetphoenix.co.uk
or call 07568 065123
fleetphoenix.co.uk | Reg'd charity: 1144057



Contact Us:

- www.fleetphoenix.co.uk
- Find us on Facebook, Instagram and X

If you have any questions, please direct them to Charlotte Tickner, MD of Fleet Phoenix.

Contact her via:

- Email: charlotte.tickner@fleetphoenix.co.uk
- Office: 01252 812308
- Mobile: 07568 065123



Basingstoke Canal

We welcome Ian Moore from the Basingstoke Canal Society to provide an update on future funding of this important asset



Basingstoke Canal

A Brief Update

Ian Moore
Chair The Basingstoke Canal Society



The Current State

- Loss of approx. £200k in annual revenue funding
- Counties committed to focussing on their statutory duties and keeping the canal open for leisure activities.

The Future Operating Model

- The Mychett site has been transferred to Surrey CC Visitor Services, along with a number of staff.
- The Canal Society will provide even more support than in the past as a Partner organisation.



The Risk

From this



To this



The future?



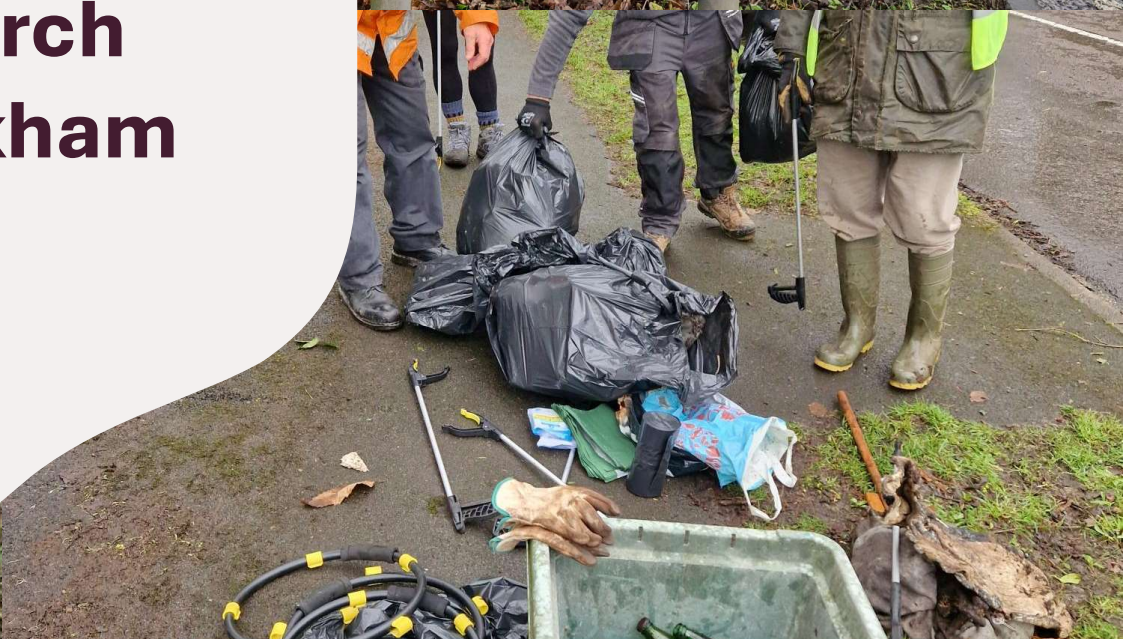
**The Basingstoke
Canal Society**



**The Queen's Award
for Voluntary Service**



**Taking care
of
Church
Crookham**



THANK YOU

to our wonderful residents
and Heckfield Estate
employees for turning up in
all weathers to support all
our recent litter picks



- ♦ Some random bits of rubbish found at our sites – flame thrower!!!!!!!!!!

2024

NEW STAFF TEAM

IMPLEMENTATION OF NEW GROUNDS MAINTENANCE CONTRACT

ATHLETICS TRACK - UKSPF FUNDING IMPROVE ACCESS

FOOTBALL BACK AT PETER DRIVER SPORTS GROUND

NEW FLORAL DECORATIONS - ALL YEAR ROUND

How to get involved

Watch our social media via website, Facebook and also in our newsletters for upcoming events that you can involved in

CARING COMMUNITY PROJECT TO HOST FUN
EVENTS FOR SOCIALLY ISOLATED RESIDENTS

LITTER PICKS

GARDEN VOLUNTEER

EVENTS

Questions

